



**SECTION 2: PERFORMANCE AGREEMENT**

*To be filled by the Appraiser in consultation with the Supervisor*

<b>2.1 S/N</b>	<b>2.2 Agreed Objectives</b>	<b>2.3 Agreed Performance Targets</b>	<b>2.4 Agreed Performance Criteria</b>	<b>2.5 Agreed Resources</b>

**SECTION 3: MID-YEAR REVIEW (DECEMBER)**  
*To be filled by the Appraisee in Consultation with the Supervisor*

3.1 S/N	3.2 Agreed Objectives (As per Section 2)	3.3 Progress Towards Target	3.4 Factors Affecting Performance

**SECTION 4: REVISED OBJECTIVES (if any)**

4.1 S/N	4.2 Agreed Revised Objective(s)	4.3 Agreed Performance Targets	4.4 Agreed Performance Criteria	4.5 Agreed Resources

4.6 Appraisee

4.7 Supervisor

Name (in capital letters)      Signed

Name (in capital letters)

Signed

Date.....

Date.....

**SECTION 5: ANNUAL PERFORMANCE REVIEW & APPRAISAL (JUNE .....)**

*To be filled by the Appraisee and the Supervisor*

5.1 S/N	5.2 Agreed Objective(s)	5.3 Progress made	5.4 Rated Mark		
			App-raise	Super-visor	Agreed Mark
<b>Overall Performance Mark:</b> <i>This should reflect the overall performance and achievement of agreed objectives in Section 5.</i>					

**Rating:**

- 1 = Outstanding performance      2 = Performance above average      3 = Average performance  
 4 = Poor performance                5 = Very poor performance

## SECTION 6: ATTRIBUTES OF GOOD PERFORMANCE

*To be filled by the Appraisee and the Supervisor*

6.1 S/N	6.2 MAIN FACTORS	6.3 QUALITY ATTRIBUTE	6.4 RATED MARK		
			Appraisee	Supervisor	Agreed Mark
1	WORKING RELATIONSHIPS	Ability to work in team			
		Ability to get on with other staff			
		Ability to gain respect from others			
2	COMMUNICATION AND LISTENING	Ability to express in writing			
		Ability to express orally			
		Ability to listen and comprehend			
		Ability to train and develop subordinates			
3	MANAGEMENT AND LEADERSHIP	Ability to plan and organize			
		Ability to lead, motivate and resolve conflicts			
		Ability to initiate and innovate			
4	PERFORMANCE IN TERMS OF QUALITY	Ability to deliver accurate and high quality output timely			
		Ability for resilience and persistence			
5	PERFORMANCE IN TERMS OF QUANTITY	Ability to meet demand			
		Ability to handle extra work			
6	RESPONSIBILITY AND JUDGEMENT	Ability to accept and fulfil responsibility			
		Ability to make right decisions			
7	CUSTOMER FOCUS	Ability to respond well to the customer			
8	LOYALTY	Ability to demonstrate follower ship skills			
		Ability to provide ongoing support to supervisor(s)			
		Ability to comply with lawful instructions of supervisors			
9	INTEGRITY	Ability to devote working time exclusively to work related duties			
		Ability to provide quality services without need for any inducements			
		Ability to apply knowledge abilities to benefit Government and not for personal gains			
<b>Overall Performance Section 6</b>					

**Rating:**

1 = Outstanding performance      2 = Performance above average      3 = Average performance  
 4 = Poor performance                5 = Very poor performance

**SECTION 7: OVERALL PERFORMANCE (AVERAGE OF SECTIONS 5 & 6)**



COMMENTS BY APPRAISEE (if any):

---

---

---

---

\_\_\_\_\_  
**Name of Appraisee**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

COMMENTS BY OBSERVER (if any):

---

---

---

---

\_\_\_\_\_  
**Name of Observer**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

COMMENTS BY SUPERVISOR (if any):

---

---

---

---

\_\_\_\_\_  
**Name of Supervisor**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

**SECTION 8: EMPLOYEE REWARDS/DEVELOPMENTAL MEASURES/SANCTIONS**

The supervisor will recommend the most appropriate reward, developmental measures or sanctions against the appraisee in accordance to the level of agreed performance targets.